

Obtaining Prescriptions

Routine Prescriptions

Tinkers Lane Practice (RWB) or New Court Surgery (RWB)

If a person needs to order their ROUTINE medications they will need to do this through the Prescription Ordering Direct (POD) service on 0300 123 6242 (If they are unable to get through on the phone they need to email bswccg.podemergency@nhs.net

They will need to provide their GP practice name, their full name, their Date of Birth, the medications they need and dose and the name of their usual pharmacy.

All other practices

Order through their surgery's normal prescription ordering service.

Coronavirus Prescriptions

If additional medications are needed, the NHS Coronavirus Service will electronically prescribe them.

If someone thinks they may have Coronavirus they SHOULD go online to the NHS (<https://111.nhs.uk/covid-19>) OR phone the NHS on 111.

These will be sent to a nominated Pharmacy and may be collected by the patient or their representatives.

Costs

Normal Prescription costs apply and must be paid for at the time of collections, but if you are waiting to hear about SSP or UC you should not have to pay.

Paracetamol

People may be prescribed Paracetamol, if they are not exempt from paying, it will normally be MUCH cheaper to buy over the counter!