

# Lyneham and Bradenstoke Parish Council Website Accessibility Statement

## 1. Introduction

Lyneham and Bradenstoke Parish Council is committed to ensuring that its website is accessible to all users, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018, which came into force in September 2018. This statement has been developed in collaboration with our website provider, accessibility specialists, and through a review of national guidelines and examples from similar public bodies. An accessibility audit of our website has been conducted to identify areas for improvement.

## 2. Accessibility Statement for Lyneham and Bradenstoke Parish Council Website

This website is managed by Lyneham and Bradenstoke Parish Council. We aim to make this website accessible to as many people as possible. You should be able to:

- Change colours, contrast levels, and fonts using standard browser settings.
- Zoom in up to 300% without text spilling off the screen.
- Navigate most of the website using only a keyboard.
- Navigate most of the website using speech recognition software.
- Use a screen reader (including recent versions of JAWS, NVDA, and VoiceOver) to access most content.

We have made the website text as clear and simple as possible to understand. For additional guidance on making your device more accessible, visit [AbilityNet](#) for advice tailored to your needs.

### How Accessible is This Website?

We acknowledge that some parts of the website are not fully accessible. Specifically:

- Some scanned PDF documents may not be fully compatible with screen readers.
- The "skip to main content" feature for screen reader users is not yet implemented.

### What to Do if You Can't Access Parts of This Website

If you require information from this website in an alternative format, such as accessible PDF, large print, easy read, audio recording, or braille, please contact us:

- **Email:** [clerk@lynehamandbradenstoke-pc.gov.uk](mailto:clerk@lynehamandbradenstoke-pc.gov.uk)
- **Phone:** 01249 561141
- **Office Hours:** Monday to Friday, 10:00 AM–12:00 PM and 2:00 PM–4:00 PM

- **Note:** Messages or emails received outside these hours will be addressed as soon as possible.

We will review your request and respond within 5 working days.

## Reporting Accessibility Problems

We are committed to continuously improving the accessibility of our website. If you encounter any accessibility issues not listed here or believe we are not meeting the requirements of the accessibility regulations, please contact the Parish Clerk:

- **Email:** [clerk@lynehamandbradenstoke-pc.gov.uk](mailto:clerk@lynehamandbradenstoke-pc.gov.uk)
- **Phone:** 01249 561141
- **Office Hours:** Monday to Friday, 10:00 AM–12:00 PM and 2:00 PM–4:00 PM

## Enforcement Procedure

The Equality and Human Rights Commission (EHRC) enforces the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018. If you are dissatisfied with our response to your accessibility complaint, you can contact the Equality Advisory and Support Service (EASS) for further assistance.

## Contacting Us by Phone or in Person

Please note that, due to current restrictions, in-person visits may be limited. We do not currently offer a text relay service for individuals who are deaf, hearing impaired, or have speech impediments. Our council office does not have an audio induction loop installed.

## 3. Technical Information About This Website's Accessibility

Lyneham and Bradenstoke Parish Council is dedicated to ensuring its website complies with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018. The website is partially compliant with the Web Content Accessibility Guidelines (WCAG) version 2.1 AA standard due to the non-compliances listed below.

### Non-Accessible Content

- **Scanned PDF Documents:** Some PDF documents are not fully accessible to screen readers but can be provided in alternative formats upon request.
- **Skip to Main Content:** This feature is not available for screen reader users, which may affect navigation.

### Non-Compliance with Accessibility Regulations

The issues mentioned above (scanned PDFs and lack of "skip to main content") do not fully comply with WCAG 2.1 AA standards. We are working to address these issues.

## **Disproportionate Burden**

No disproportionate burdens have been identified at this time.

## **Content Not Within the Scope of Accessibility Regulations**

No content has been identified as exempt from the accessibility regulations at this time.

## **4. How We Tested This Website**

The website was last tested on 15 July 2025 by our website provider, in collaboration with an external accessibility consultant. The test included:

- Sampling pages from each main section of the website, accessible at <https://www.lynehamandbradenstoke-pc.gov.uk/>.
- Evaluating compatibility with WCAG 2.1 AA standards using both automated tools and manual checks.

## **5. What We're Doing to Improve Accessibility**

We are actively working to enhance the accessibility of our website. Planned improvements include:

- Converting scanned PDFs to accessible formats.
- Adding a "skip to main content" link for screen reader users.
- Regularly reviewing user feedback to identify and address accessibility issues.

We welcome comments and suggestions from users to further improve our website's accessibility. Please contact the Parish Clerk with any feedback.